

Town of Los Gatos
Request For Proposals – Automated Multi-Space Parking Pay Stations
Questions and Answers
Updated February 2, 2023

Questions should be submitted to Jim Renelle by email at jrenelle@losgatosca.gov no later February 2, 2023. Responses to questions will be posted on this site.

1. Can companies from Outside USA can apply for this? (like, from India or Canada)

Non-US companies can submit proposals, but they must currently have equipment installed and in use somewhere in the US. A current US presence is required to help ensure adequate ongoing support. Presence inside the State of California is highly desirable.

2. Whether we need to come over there for meetings?

Meetings can generally be conducted via teleconferencing (i.e., Zoom). A sub-contractor or staff member will need to be onsite for the installation of the pay stations and for training.

3. Can we perform the tasks (related to RFP) outside USA? (like, from India or Canada)

Tasks can be performed outside of the US.

4. Can we submit the proposals via email?

Per the RFP, all proposals must be electronically submitted by 5:00 pm (PST), February 9th, 2023. Proposals should be emailed to jrenelle@losgatosca.gov.

5. Business License: Is the business license required at the time of bid or can we obtain it before contracting?

The business license can be obtained at time of contracting. It is not required as part of the bid proposal submission.

6. What kind of integration is the city looking to have with Tannery Creek Systems?

The vendor's product will need to provide Tannery Creek with license plate information, time(s) the vehicle has permission to park, and location. This will need to be done in real-time upon completion of the payment transaction.

7. You are requesting a response times of less than 60 minutes for urgent issues and resolution of urgent issues in less than 4 hours. Does this refer to phone support or "on-site" service?

Response time is for phone or online support. It would be expected that any on-site service would be further delayed.

Town of Los Gatos
Request For Proposals – Automated Multi-Space Parking Pay Stations
Questions and Answers
Updated February 2, 2023

8. Please define what is needed by “onsite scheduled maintenance”?

- a. Are you looking for the manufacturer to make a recommendation and then price? Or do you have something specific in mind?**

A recommended scheduled maintenance or service plan would be defined by the manufacturer. An example would be cleaning and servicing every “X” number of months or transactions of any individual components such as coin acceptors and credit card readers. The Town is looking for the cost for a contractor to perform routine scheduled maintenance to the pay stations.

9. Do you have a licensed concrete contractor that you work with that we could contact?

The Town has a preferred electrical contractor that is used for traffic signal installation who could perform both the electrical and concrete work for the installations. Their contact information is:

Monica Kint - Project Manager/ Estimating
St. Francis Electric, LLC
975 Carden St | PO Box 2057
San Leandro, CA 94577
C- (510) 725-5185 | F- (510) 639-9116
mkint@sfe-inc.com | www.sfe-inc.com

10. Could the electrical work be considered optional as the locations of the existing power are not shown in the RFP?

The one pay station that would have an AC power connection is a short distance (< 20’) from the power source but will require a short distance of trenching across the sidewalk. The proposer should estimate this cost. Based on the cost, the Town may choose to install a solar powered pay station in lieu of the AC powered pay station.

11. If the electrical must be priced, could an electrician do a site survey to see where the power would originate?

The locations of the pay stations are available anytime for site surveys.

- a. If so, do you have a licensed electrician you have worked with that we could contact?**

See response in Question 9 for contractor information.

12. Is it possible to get an extension on the due date?

Yes, in order to allow proposers time to find necessary sub-contractor information, we are extending the RFP deadline from February 9th to February 23, 2023 at 5pm PST.