



**CONTRACT DOWNTOWN GARBAGE AND RECYCLING  
COLLECTION AND CLEANING SERVICES REQUEST FOR PROPOSAL  
QUESTIONS & ANSWERS**

***Question 1: How many days per week and what days are the Southyard dumpsters picked up?***

- The Southyard is serviced twice a week, Mondays and Thursdays. Should the contractor notice that the bins aren't getting emptied please take a picture and e-mail it to Marina Chislett at [mchislett@losgatosca.gov](mailto:mchislett@losgatosca.gov) immediately and report the issue.

***Question 2: Does the Town use an app for residents to file complaints regarding downtown receptacle servicing?***

- No. The Town receive complaints directly from residents, business tenants, and council referrals, which will be addressed to the contract for immediate resolution.

***Questions 3: How accurate are the totals for the trash, recycling, and pizza bin receptacles according to the RFP chart?***

- Very accurate, within 5% margin of error.

***Questions 4: Will this be subject to prevailing wage?***

- These services are not subject to prevailing wage.

***Question 5: Are the Farmers' Markets still taking place and do they utilize the Town receptacles?***

- The Farmers' Market continues to take place at Town Plaza every Sunday from 9:00 a.m. to 1:00 p.m. The Farmers' Market Association has been advised to cover Town bins and provide their own during operations. Should the contractor notice that Town bins are being utilized during this time, the contractor should take a picture and report it to Marina Chislett at [mchislett@losgatosca.gov](mailto:mchislett@losgatosca.gov).

All questions and information requests by the Proposer regarding the Garbage & Recycling Collection & Cleaning Services RFP must be received by the Town no later than **5:00 p.m. on May 27, 2022.**

Correspondence shall be addressed to:  
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E-mail: [mchislett@losgatosca.gov](mailto:mchislett@losgatosca.gov) (Preferred)