

# Santa Clara County CAN

## COVID-19 ASSISTANCE NAVIGATION

### Workers' Pay

You may qualify for a program that can cover a portion of your lost wages due to **COVID-19**

#### 1. My hours are reduced because of COVID-19



File an Unemployment Insurance (UI) claim. UI provides a portion of your wages if your employer shuts down operations or your hours were reduced.

#### 2. I can't work because I've been quarantined



File a Disability Insurance (DI) claim. If you're unable to work due to having or being exposed to COVID-19 (certified by a medical professional), DI provides short-term benefit payments.

#### 3. I can't work because I need to take care of someone who has been diagnosed



File a California Paid Family Leave (PFL) claim. PFL provides up to six weeks of benefit payments to eligible workers who need time off work to care for a qualified sick family member.

#### 4. I'm a parent and the school closures impact my child



If you can't work because your child is impacted by school closures, you may be eligible for UI. Call Santa Clara County CAN for help in determining eligibility.

#### 5. Where can I go to get help?



Call the Santa Clara County CAN hotline. We can help you determine eligibility for these programs.

**Santa Clara County CAN: 408-809-2124**

English, Español, Tiếng Việt, and more languages to come

[santaclaracountycan.org](http://santaclaracountycan.org) | [sccfairworkplace.org](http://sccfairworkplace.org)



County of Santa Clara

**Office of Labor Standards Enforcement**  
Attorney Staffed Advice Line: 1(866) 870 - 7725