

# **Emergencies & Concerns Lines**

THESE WEBSITES CONNECT TO EMERGENCY AND NON-EMERGENCY ASSISTANCE.

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## **EMERGENCIES**

Police, Fire, Ambulance, or any other emergency: Call 911

## **DOMESTIC ABUSE (YWCA)**

Shelters and support services in Santa Clara County for victims of domestic violence and their hot lines. Free and confidential services include emergency shelter and transitional housing, 24 hours a day crisis hot lines, safety planning, counseling and support groups, legal advocacy, and children and teen programs.

**<https://www.sccgov.org/sites/owp/Pages/shelters.aspx>  
(800) 572-2782** (YWCA Silicon Valley Domestic Violence Hot Line)

## **NEXT DOOR SOLUTIONS TO DOMESTIC VIOLENCE**

A full service agency offering an Emergency Hotline as well as comprehensive and compassionate services for the survivors of domestic violence and their children.

**<http://www.nextdoor.org> | (408) 279-2962**

## **NON-EMERGENCY CONTACT NUMBERS**

### **LOS GATOS-MONTE SERENO POLICE DEPARTMENT:**

**<http://www.logatosca.gov/43/Police-Services>**

24-Hour Non-emergency Police Communications: (408) 354-8600

Records: (408) 354-5257

Request vacation check: **<http://www.logatosca.gov/forms.aspx?FID=53>**

Other Services and Outreach: **<http://www.logatosca.gov/124/Services-Outreach>**

### **FIRE - SANTA CLARA COUNTY FIRE DEPARTMENT**

**(408) 378-4010 | <http://www.sccfd.org/>**

Email: [info@sccfd.org](mailto:info@sccfd.org)

Administrative Headquarters

14700 Winchester Boulevard

Los Gatos, CA 95032

The Headquarters building provides office space for all administrative staff, and is the facility for which the department deals with the public for daily business needs. This is where people seeking information should come or call (Monday - Friday, 8:00 am - 5:00 pm). It is located on the northbound side of Winchester Boulevard, just south of Highway 85, and north of Lark Avenue.

### **SENIOR WELLNESS CHECK (OPERATION C.A.R.E.)**

Contact Los Gatos-Monte Sereno Police Department: (408) 354-8600

Program Caring About Resident Elders (C.A.R.E.) is a free daily check-in telephone service to make sure C.A.R.E. participants are all right. It is for seniors, living alone who have a health condition that may some day require emergency treatment. Each day, 365 days a year, a Police Dispatcher will call the senior member at an agreed upon time. If the dispatcher is unable to reach the senior by telephone or any of the senior's emergency contacts listed with the Police Department, a Police Officer will be sent to the senior's home to check on their welfare.

### **LOS GATOS CODE COMPLIANCE**

The Town of Los Gatos operates in compliance with many written codes that are designed to maintain a healthy and clean environment, carry out land use policy, preserve the quality of life standards, and provide a safe community that residents and businesses enjoy. Codes include: zoning ordinances, California building codes, property maintenance codes, vehicle codes, and penal codes. For code information see:

408-399-5746 | <http://www.town.los-gatos.ca.us/203/Code-Compliance>

### **RESIDENT SERVICES**

<http://www.losgatosca.gov/302/Resident-Services>