



**TOWN OF LOS GATOS
SPECIAL MEETING OF THE LIBRARY BOARD
JULY 10, 2019
LIBRARY CONFERENCE ROOM
100 VILLA AVENUE
LOS GATOS, CA
11:00 AM**

*John Housley, Chair
Susan Buxton, Vice Chair
Lyn Dougherty, Commissioner
Sabiha Chunawala, Commissioner
Trish Goldfarb, Commissioner
Marie-Ange Tagne, Commissioner
Tad Mendes, Youth Commissioner*

MEETING CALLED TO ORDER

ROLL CALL

BOARD MEMBER REPORTS

1. Commissioner Reports
2. Library Director's Report
3. Report on Friends of the Library Activities

CONSENT ITEMS (TO BE ACTED UPON BY A SINGLE MOTION) *(Items appearing on the Consent Calendar are considered routine and may be approved by one motion. Unless there are separate discussion and/or actions requested by the Board, staff, or a member of the public, it is requested that items under the Consent Calendar be acted on simultaneously. Any member of the Board or public may request to have an item removed from the Consent Calendar for comment and action.)*

4. Approval of May 8, 2019 meeting minutes

VERBAL COMMUNICATIONS *(Members of the public are welcome to address the Board on any matter that is not listed on the agenda. To ensure all agenda items are heard and unless additional time is authorized by the Chair, this portion of the agenda is limited to 30 minutes and no more than three (3) minutes per speaker. In the event additional speakers were not able to be heard during the initial Verbal Communications portion of the agenda, an additional Verbal Communications will be opened prior to adjournment.)*

OTHER BUSINESS *(Up to three minutes may be allotted to each speaker on any of the following items.)*

1. Presentation by Library Manager Carol Corrales regarding technology changes and improvements in the Library.
2. Review of new survey question focuses and themes for semi-annual patron feedback surveys.
3. Review and discussion for updating Customer Service Procedures and Guidelines.

OTHER BUSINESS (cont'd)

4. Review of security camera procedures and policies from neighboring library jurisdictions to identify best practices.

ADJOURNMENT

IN COMPLIANCE WITH THE AMERICANS WITH DISABILITIES ACT, IF YOU NEED SPECIAL ASSISTANCE TO PARTICIPATE IN THIS MEETING, PLEASE CONTACT THE CLERK DEPARTMENT AT (408) 354-6834. NOTIFICATION 48 HOURS BEFORE THE MEETING WILL ENABLE THE TOWN TO MAKE REASONABLE ARRANGEMENTS TO ENSURE ACCESSIBILITY TO THIS MEETING [28 CFR §35.102-35.104]