



TOWN OF LOS GATOS
COMMUNITY AND SENIOR SERVICES COMMISSION MEETING
February 25, 2020
Los Gatos Library Conference Room
100 Villa Avenue
LOS GATOS, CA 95030
5:00 p.m.

Maureen Heath, Chair
Jennifer Alexander, Vice Chair
Lydia Norcia, Commissioner
Laura Kramer Rahmil, Commissioner
George Rossmann – Commissioner
Sasha Ryu, Youth Commissioner
Commissioner- Vacant

MEETING CALLED TO ORDER

ROLL CALL

COMMISSIONER REPORTS

CONSENT ITEMS (TO BE ACTED UPON BY A SINGLE MOTION)

1. Approve Community and Senior Services Commission Minutes of January 28, 2020 (Attachment 1)

VERBAL COMMUNICATIONS *(Members of the public may address the Community and Senior Services Commission on any matter that is not listed on the agenda. Unless additional time is authorized by the Community and Senior Services Commission, remarks shall be limited to three minutes.)*

OTHER BUSINESS *(Up to three minutes may be allotted to each speaker on any of the following items.)*

2. Town of Los Gatos General Plan Advisory Committee (GPAC) 2040 Update
3. Human Services Grant Program Update
 - a. Staff Report to Council (Attachment 2)
 - b. Site visit schedule (Attachment 3)
 - c. Site visit report PHP (Attachment 4)
4. Staff Liaison Report
 - a. Update from LGS Recreation
 - b. Update from SASCC
 - c. Update from staff liaison

ADJOURNMENT

IN COMPLIANCE WITH THE AMERICANS WITH DISABILITIES ACT, IF YOU NEED SPECIAL ASSISTANCE TO PARTICIPATE IN THIS MEETING, PLEASE CONTACT THE CLERK DEPARTMENT AT (408) 354-6834. NOTIFICATION 48 HOURS BEFORE THE MEETING WILL ENABLE THE TOWN TO MAKE REASONABLE ARRANGEMENTS TO ENSURE ACCESSIBILITY TO THIS MEETING [28 CFR §35.102-35.104]



**TOWN OF LOS GATOS
COUNCIL AGENDA REPORT**

MEETING DATE: 02/04/2020

ITEM NO: 8

DATE: January 21, 2020
TO: Mayor and Town Council
FROM: Laurel Prevetti, Town Manager
SUBJECT: Approve a Proposed Update of the Town's Community Grant Program

RECOMMENDATION:

Approve a proposed update of the Town's Community Grant program.

BACKGROUND:

The Town of Los Gatos has been awarding community grants for over twenty-five years, creating a resolution in 1992, revised in 1993 (Resolution 1993-173), to support community groups working towards the benefit of Los Gatos residents with grant funding. Until FY 2011/12, community grants were administered by the Town of Los Gatos Community Services Department. This Department administered an approximate average of \$100,000 of General Fund money for grants as well as an approximate average of \$36,000 of federal Community Development Block Grants (CDBG) funds to local non-profit agencies each year.

In FY 2011/2012, the Community Services Department was dissolved. At that time, administration of the community grant program was moved to the Town Manager's Office and CDBG funds were diverted to the County of Santa Clara's Housing and Community Development Advisory Committee for distribution. Since that time, grant funding has been allocated from the General Fund in amounts ranging annually from \$103,000 to \$142,000.

Application review and award recommendations currently fall under the purview of the Arts and Culture Commission (ACC) and the Community and Senior Services Commission (CSSC) with final approval of awards resting with the Town Council. Outside of the grant process, in FY 2017/2018 and 2018/2019, the Town awarded an additional \$19,000 and \$10,000 respectively to a community organization for the creation of community events; an award of this type could be interpreted as a grant and folded under the community grant program in the future.

PREPARED BY: Ryan Baker
Library Director

Reviewed by: Town Manager, Assistant Town Manager, Town Attorney, and Finance Director

BACKGROUND (Continued)

In 2015, Council asked staff to review the community grant application process. In 2018, the ACC and CSSC revised the application process to streamline the workload and remove processes more closely related to CDBG funds that were no longer necessary. During the Fiscal Year 2019/20 budget process, Town Council requested a review of the Town's grant program and opportunities to align it with the Town's current priorities. Staff returned to Council in September of 2019 to seek direction on variables that would shape the future of the program.

DISCUSSION:

Based on the Council input, staff is recommending an update to the Town's Community Grant program. Staff has incorporated the majority consensus recommendations from Councilmembers from the September 3, 2019 meeting. Additional recommendations for change in other areas have been incorporated after further staff analysis and review of best practices for grant making organizations and practices of our neighboring cities. Based on this input, all of the recommended updates to the program are as follows:

- Move the timeline for the grant application cycle to begin after approval of the Town's annual budget;
- Approve the total amount to be distributed for community grant awards as part of the annual budget process;
- Establish three types of grants to balance incentive for new initiatives along with long-term support of traditional human services programs;
- Align grant categories with Council priorities;
- Incorporate Community Vitality and Events as categories eligible for community grants;
- Default to a single fair and competitive process that Council, Commission, and staff can direct the public and community groups towards when funds are requested for projects, ideas, or events; and
- Improve communication to the public regarding the application and award process.

With respect to the first two items, based on Council input and analysis of our working process, staff recommends changing the process by which community grants are budgeted. Currently, the Town opens the grant application process in either January or February and recommends grant awards in May or June based on a presumed amount of funding to be approved for the next fiscal year. Instead, staff recommends that the annual budget set a total community grants budget. After the budget is approved, then the grant application process would occur with awards determined administratively with input from the appropriate Commission.

This approach provides numerous advantages. First, this allows Council to adjust the grant allocation budget in times of surplus or recession and effectively communicate those changes or constraints to the community prior to the grant process commencing. This would help in

DISCUSSION (Continued)

managing expectations from grant applicants. Secondly, Commissions reviewing grant applications have a firm budgeted dollar amount to refer to when assessing grant proposals which would help greatly in managing the recommendation process. Third, a set budget should mitigate community requests for grant reconsideration or additional funding requests at the budget adoption meetings, as the opportunity to apply for funding will take place after these hearings.

As the grant budget would already be approved by Council for the fiscal year, the ACC and CSSC recommendations for awarding grants would not need to be brought back before Council for final approval unless Council gives direction to do so.

The third and fourth elements of the grant process update include:

- Establish three types of grants to balance incentive for new initiatives along with long-term support of traditional human services programs and
- Align grant categories with Council priorities.

Based on the Council's input, which reinforces general consensus from both the ACC and CSSC, staff recommends the grant program primarily focus on and promote grant applications for one-time outcome-based projects, events, or services that either culminate in a finished project or launch a new service by the end of the grant period, and/or are sustainable in the future without the need for continued funding from the Town. Simultaneously, staff recommends continuing to support on-going human services projects traditionally funded by the Town with a longer-term commitment. To accomplish this, staff recommends three types of community grants:

One-Time Grants for Non-Profits

The first would be a set number of one-time grants to a maximum dollar amount determined by staff working with the ACC and CSSC based on the amount budgeted for that fiscal year (e.g., five available grants up to a maximum of \$8,000). These would be made available to non-profit community groups with the intention that the grants would assist in the creation of a new project, service, event, or initiative that would benefit the Los Gatos community.

Innovation Grants for Community

The second would be a small number of one-time small grants, not exceeding \$1,500 (e.g., three available grants of up to \$1,500) to assist any community member, student, or community group without non-profit status to launch a project or innovative idea that aligns with Council priorities and would benefit the Los Gatos community. This type of grant program

DISCUSSION (Continued)

is growing in popularity in California as an incentive to invest in civic-minded thinking from members of the community.

Human Services Sustainability Grants

The third would be a set number of grants with a dedicated longer-term commitment to support on-going human services programs that the Town has traditionally funded in the past. At the meeting on September 3, 2019, there was majority Council consensus for financial support for on-going human service organizations. The Council discussed the possibility of providing funding outside of the grant process. After fully analyzing the long-term commitment, staff finds that moving this funding out of the grant process would also remove the oversight and accountability provided by the CSSC in terms of review of project objectives and stewardship of funds. Additionally, this may lead to expectations by community groups that the Town would continue honoring grants regardless of economic downturns or future funding priority changes.

Given these considerations, staff recommends that human service groups that have received grant funding for the same ongoing project/service continually for the past five or more years be given the opportunity to apply for a single grant that would encompass two years of committed funding with an option for renewal at the end of the two-year period. The programs that would qualify for this option are: Counseling and Support Services for Youth (CASSY), Live Oak Adult Day Services, Live Oak Senior Nutrition Service, Next Door Solutions to Domestic Violence, and West Valley Community Services. Should an organization choose this option, they would be disqualified from applying for other grants offered by the Town during that period. The two-year commitment would allow for a greater degree of financial certainty for these community organizations and reduce workload for staff. It is noted, however, that during the budget process, funds would need to be allotted for a two-year period.

Where appropriate, Strategic Priorities set by Council as part of the annual priority setting meeting in January would be communicated to the ACC and CSSC and incorporated as a component of the application scoring rubric to ensure that community grant projects and services align with any changes to Council priorities in future years.

The fifth element of the proposed update recommends:

- Incorporate Community Vitality and Events as categories eligible for community grants.

Based on both Council and Commission input, staff recommends continuing with Human Services, Arts, and Education (defined as anything relating to education, not exclusive to arts

DISCUSSION (Continued)

education) as categories for grants, and also adding the categories of Community Vitality and Events which would be broadly defined and include events open to the community, environmental sustainability initiatives, and other areas that would not fit under past defined categories. Staff believes that organizations requesting funds for new downtown projects, events, or other activities that add to the vitality of the Town would be best served by participating in the community grant process as opposed to direct requests to Town staff, Commissions, or Council.

The final two recommendations for the updated community grants process are:

- Default to a single fair and competitive process that Council, Commission, and staff can direct the public and community groups towards when funds are requested for projects, ideas, or events and
- Improve communication to the public regarding the application and award process.

Based on general consensus from the Council input, staff wishes to establish the following guidelines and to ensure the community grant process is fair to all applicants.

First, staff would rework the application guidelines to communicate clearly with the public that grant funds are both budgeted at a set amount and finite; and further, that this process is the single opportunity per year to apply to receive funding. Second, grants selected to receive funding would be awarded the full amount requested in the application up to the maximum amount made available for each type of grant. Third, applications would be evaluated competitively only on the strength of the written application as submitted, and submitted applications would be rated on a standard scoring rubric shared by both the CSSC and ACC. Fourth, limit applications to one per organization (or individual in the case of the above-mentioned Innovation Grants) per grant cycle. Finally, grant recipients would give a presentation at the end of their grant cycle describing the overview and outcomes of their grant. Staff recommends that this presentation be done by recorded video with the intention that it will be posted for public viewing on the Town's website. Should Council prefer that this presentation be made in person before a regular meeting of Council, staff can make this a requirement for the grant recipient.

CONCLUSION:

Should these changes be approved, staff will begin the process of notifying community groups that have applied for Community Grants in the past of the changes going forward. Staff would work with the ACC and CSSC to identify additional media for advertising the Community Grants with the hope of reaching a more diverse pool of applicants.

PAGE 6 OF 6

SUBJECT: Approve a Proposed Update of the Town's Community Grant Program

DATE: January 21, 2020

FISCAL IMPACT:

Between \$120,000 to \$160,000 budgeted per fiscal year for community grants as part of the annual budget process.

ENVIRONMENTAL ASSESSMENT:

This is not a project defined under CEQA, and no further action is required.

FY 2019/20 Human Services Grant Site Visit Reporting Schedule

AGENCY NAME/ADDRESS	CONTACT/PHONE	FY 2019/20 GRANT ALLOCATION	COMMISSIONER SIGN-UP	REPORTING MONTH/STATUS
Live Oak Senior Nutrition/Service Center 111 Church Street Los Gatos, CA 95032	Kathy Mlinarich , Executive Director (408) 354-0707 kathy.mlinarich@lgumc.org	\$25,000	Commissioner Kramer Rahmil	December/January
Live Oak Adult Day Services 1147 Minnesota Avenue San Jose, CA 95125 Site: 111 Church Street Los Gatos, CA 95030 Ph: (408) 354-4782	Toni Ensunsa liveoakdaycare@att.net (408) 971-9363	\$13,000	Commissioner Rossman	December/January
Los Gatos Museum Association Art & History Senior Explorer Program P.O. Box 1904 Los Gatos, CA 95031	Ashley Barnett education@numulosgatos.org (408) 354-2646	\$1,000	Commissioner Norcia	December/January
Parents Helping Parents – Support Services Children with Disabilities 1400 Parkmoor Avenue Ste 100 San Jose, CA 95126	Mark Fishler (408) 727-5775 mark@php.com	\$6,000	Commissioner Kramer Rahmil	December/January
CASSY – Los Gatos High School Counseling & Support Services for Youth 544 Valley Way Milpitas, CA 95035 Site: LGHS, 20 High School Ct, LG	James Dunhour jdunhour@cassybayarea.org (408) 493-5289 Christy Hayes – Executive Director (408) 493-5289 Christy@sassybayarea.org	\$10,000	Commissioner Mathur	January 2020
Next Door Solutions to Domestic Violence 234 E. Gish Road Ste. #200 San Jose, CA 95112	Patricia Nanez grants@nextdoor.org (408) 501-7540	\$5,000		

AGENCY NAME/ADDRESS	CONTACT/PHONE	FY 2019/20 GRANT ALLOCATION	COMMISSIONER SIGN-UP	REPORTING MONTH/STATUS
Los Gatos Community Concert Association P.O. Box 1116 Los Gatos, CA 95032	Kevin Hayashi (408) 204-0674 kevinhayashi@gmail.com	\$500		
West Valley Muslim Association – Duke of Edinburgh’s International Award Program 16769 Farley Road Los Gatos, CA 95032	Osman Ghafoor Osman_ghafoor@hotmail.com (650) 305-0723	\$1,000		
Saratoga Area Senior Coordinating Council (SASCC) - Senior Support Services 208 East Main Street Los Gatos, CA 95030	Tylor Taylor tylortaylor@sascc.org (408) 644-8625	\$5,000		
Los Gatos Saratoga Recreation – Summer Enrichment Scholarship 123 E Main St Los Gatos, CA 95030 (408) 354-8700	Nancy Rollet, Executive Director (408) 207-4900 nrollett@lgsrecreation.org Danielle Chain Danielle@lgsrecreation.org (408) 207-4923	\$4,000		
Los Gatos Saratoga Recreation – Clubhouse Scholarship Fund 123 E Main St Los Gatos, CA 95030 (408) 354-8700	Nancy Rollet, Executive Director (408) 207-4900 nrollett@lgsrecreation.org Danielle Chain Danielle@lgsrecreation.org (408) 207-4923	\$7,000		

AGENCY NAME/ADDRESS	CONTACT/PHONE	FY 2019/20 GRANT ALLOCATION	COMMISSIONER SIGN-UP	REPORTING MONTH/STATUS
Los Gatos Saratoga Recreation – 55+ Program 123 E Main St Los Gatos, CA 95030 (408) 354-8700	Nancy Rollet, Executive Director (408) 207-4900 nrollett@lgsrecreation.org Trinh Nguyen tnguyen@lgsrecreation.org (408) 335-0973	\$15,000		
West Valley Community Services 10104 Vista Dr Cupertino, CA 95014 Site: 10104 Vista Drive, Cupertino, CA 95014 16330 Los Gatos Blvd, Los Gatos, CA 95032	Josh Selo, Executive Director (408) 956-6113 joshs@wvcommunityservices.org Sujatha Venkatraman, Associate Director of Stability Support Services (408) 255-8033 x103 sujathav@wvcommunityservices.org	\$20,000		

Los Gatos Community and Senior Services Commission
2019-2020 Human Services Grant Recipient Site Visit



Agency Name	Parents Helping Parents
Commissioner Name	Laura Rahmil
Date of Site Visit	1/15/2020
Agency Representative Name, Title, Phone	Mark Fishler, Development Director
Type of Service	Helping parents and children with needs
Summarize the program funded by the agency's current grant.	PHP was awarded additional grant in addition to our approved grant. They have received a total of \$6,000. Currently they are getting other grants: 60% Government, 20% private grants, 20% individuals.
Is the program having its intended impact?	They have served 9,000 six-month period. Opened a new support group in JCC Los Gatos 2 months ago. Serving 100 Los Gatos families.
What have been the biggest challenges/barriers to fulfilling the objectives of the program?	Some families are afraid to come out and ask for help with services. That is due to their illegal status. So sometimes parents cannot attend. They have no childcare available. Extra money is needed for childcare, while parents are in classes.

<p>How are you overcoming those barriers?</p>	<p>20% of kids with autism are not diagnosed. Educating parents with early signs of autism. Holding lectures. They also developed 200 videos in addition to our ongoing classes. Videos and counseling is available in three different languages.</p>
<p>Have other funding sources been approached? How have they responded?</p>	<p>County of Santa Clara – 180k Gilroy – 50k PAMF – 5k Kaiser – 3,000 Adobe – 5k Federal Government? Los Gatos – 6k</p>
<p>What are some of the agency’s greatest accomplishments during the past year?</p>	<p>E Learning Library New workshops 2 new locations in Los Gatos and Gilroy</p>

What are the key emerging issues for the agency that might impact future grants?	Diagnosing as many children as possible, Videos
How can the Town help the agency deal with those issues?	It would be helpful and very useful to add fully accessible playground in Los Gatos. Similar to Rotary playground in San Jose.
What services does the agency offer specifically to Los Gatos residents?	100 Los Gatos residents are participating in a program. Opened new Los Gatos location for meeting and counseling at JCC.
Interview Notes	I have met with Mark and toured their facility. It is huge with spaces for administrative personnel and volunteers. Many classrooms and small counseling rooms with nice equipment computer lab.